# Group Medical Captive Overview



## Agenda

The Healthcare Dilemma

The Group Captive

**Supporting Your Members & HR Team** 

**Driving Access & Savings for Captive Members** 







"I need something to make me feel better. Can you prescribe a Porsche?"



FROM THE X-RAY WE'VE DISCOVERED THAT BILLY HAS TWO STOMACHS. THIS WOULD EXPLAIN HOW HE COULD BE FULL FROM DINNER BUT STILL HAVE ROOM FOR DESSERT.



### **Self-Funding – Why Don't More Employers Self-Fund?**

Challenge: How do you create the large employer advantage for small and midsize companies?



Self-Funding provides benefits typically enjoyed only by larger employers:

- Cost control
- Claims Driven Solutions
- Scale reduces volatility of large claims





Group Captives can provide stability by spreading risk across its members



Health risk management can reduce short and long-term cost trends



Opportunity to control costs, mitigate risk, and improve member experience



# The Group Medical Captive



## **Group Captive: Mission**

A comprehensive health plan, leveraging group purchasing power and shared risk, designed to drive significant savings to your bottom line and help you attract and retain top talent.

- Drive immediate savings with data driven cost-containment solutions
- Gain complete control over plan design, full transparency and unrestricted access to claims data and plan costs.
- Ease the burden on your HR team with designated support just for them.

- Reinvest the savings to grow your dealership and boost your bottom line
- Enhance employee recruitment, retention, care and overall experience by adopting a more affordable employee-centric approach with white-glove concierge service.
- Join other partners to reduce risk and share best practices, ultimately lowering rates and creating a healthier workforce.



# What could a better health plan mean for your dealership?



Superior savings of 15-30% of current health insurance premium



Stronger margins and bottom line



A competitive advantage in the search for top talent, especially in-demand F&I professionals



Improved enrollment with added member guidance, virtual health and lower premiums



Ability to collaborate with like-minded members



Share the same cost-containment strategies and benefit from cost control



More predictable platform to underwrite risk and stabilize renewals



Flexibility to determine coverage, copays, and deductibles



# What could a better health plan mean for your employees?





Lower out-of-pocket costs, deductibles and premiums



Potential for \$0-member out-of-pocket cost on hospital claims



Potential for \$0 copay brand and specialty medication



No in or out-of-network restrictions. Plus, access to unlimited virtual urgent care, primary care and mental health services at no cost



## Effectively Utilizing a Captive Solution

## **Long Term Cost Containment Strategy**

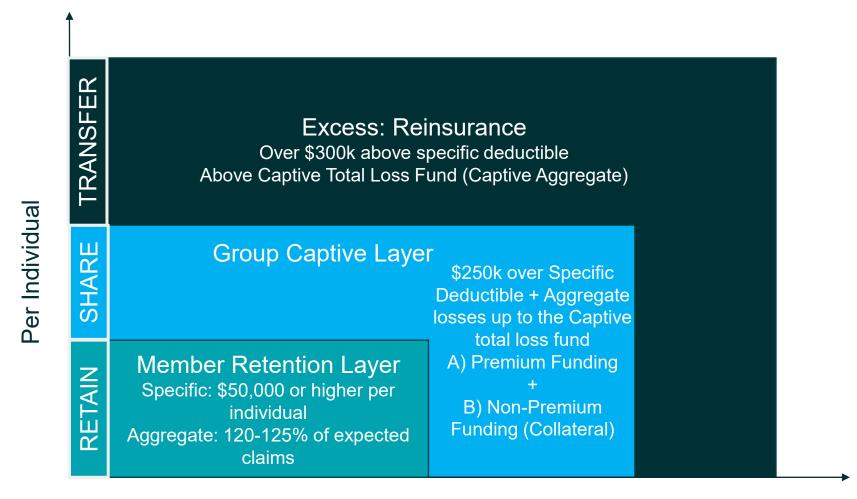
Stabilized renewals while maintaining free cash flow

- Robust reporting highlighting the savings achieved through the plan
- 100% of underwriting profits are returned to renewing participants





## **Group Captives: Risk Layer Example**



Frequency of Claims



# Captive Member & HR Support



# Support your employees on every step of their healthcare journey.

Our multi-disciplinary member support team can assist with simple requests, like needing a new ID card, to more complex ones, like managing a cancer diagnosis.



#### **360-Degree Member Support**

Surrounding members with the support they need to navigate the clutter and chaos of healthcare.

#### **Expert Guidance**

Support for finding the right care – utilizing quality, access and cost data – and scheduling appointments.

#### **Clinical Management**

Clinician support to promote understanding of and adherence to complex treatment plans.

#### **Billing Support**

Personalized assistance with billing questions and more.



## **Concierge Navigation**

Guiding members to the right care using quality, access, and cost data.



Member calls the concierge team



The concierge team assesses the member's need



The concierge team communicates with current providers, researches provider options and schedules appointments as needed

The process avoids issues and is easy for members thanks to accurate steerage on the front end.



## **HR Support**

Dedicated to supporting HR and ensuring a successful transition.



#### New Client Onboarding

Dedicated Client
Relationship Manager
and ONE TEAM
approach to
implementation

## Pre-Open Enrollment

Ensuring HR
understands the ins and
outs of new plan and
support resources
available to them

#### **Open Enrollment**

Working in lock-step with client's HR team to ensure members are fully educated

Guidance on plan selection (if offering dual option)

#### **Transition of Care**

Identification of high-risk members, continuity of care and personalized engagement ensures smooth transition for patients in active treatment

#### Post OE

Ongoing
communication and
meetings with HR and
broker to ensure
alignment, review plan
details, and discuss
member feedback



# **Examples Of Delivering Access**& Savings for Members



### **Medical Cost Reduction Example**

#### **CT Scan in Tennessee**

	Average Billed	Average Cost	Medicare Pays	At a 50% Discount, the PPO Pays	We Pay
Tennessee Hospital A	\$4,360	\$180	\$176	\$1,180	\$211
Tennessee Hospital B	\$4,406	\$155	\$159	\$2,203	\$191
Tennessee Hospital C	\$5,028	\$65	\$136	\$2,514	\$163

Typically, PPO claims are paid on a "discount" off billed charges.

Our plans use cost plus 12% and Medicare plus 20% to determine a fair price.

Resulting in **significant savings** versus your standard PPO allowable.





### Meet John. He needs a knee replacement.

Annual Salary: \$45,000 | Hourly Wages: \$22/hr. | Individual Deductible: \$5,000

#### **Traditional Health Plan**

- John goes to an in-network provider and undergoes surgery for his knee replacement.
- Because he hasn't met his deductible, John will owe up to \$5,000 and the plan will be responsible for rest of the claims
- The knee replacement is unaffordable for John. On top of John's other living expenses, it will take months for him to afford his surgery.

#### **JM&A Group Captive**

- John calls the Care Team and goes to a provider and undergoes surgery for his knee replacement.
- After one call with the Care Team to find a high-quality provider, John will owe **\$0** for the entire knee replacement.
- He saved \$5,000 and doesn't need to worry about how to afford his care.



### **RX Cost Reduction Example**

#### **International**

	Average US PBM Cost	International Cost Via RX VALET	International Savings %	Member Costs
Eliquis	\$525	\$60	88.6%	\$0
Trulicity	\$945	\$386	59.2%	\$0
Otezla	\$4,397	\$125	97.2%	\$0

Average US PBM Cost equals **AWP-18% for Brand Medications** 

RX VALET International discounts range from **25-95% of US PBM Cost** 



### **RX Cost Reduction Example**

#### **PAP**

	Average US PBM Cost	PAP Cost Via RX VALET	PAP Savings %	Member Cost
Ozempic	\$872	\$40	95.5%	\$0
Stelara	\$24,820	\$40	99.8%	\$0
Humulin	\$1,148	\$40	96.5%	

Average US PBM Cost equals **AWP-18% for Brand Medications** 

**Prescription Assistance Programs (PAPs**) are income-based. RX VALET prequalifies and files all paperwork to assist in the approval process.



# Virtual Care (Telemedicine)

Quality virtual care from board-certified providers, licensed counselors, psychiatrists and care coordinators.

Get care for a range of conditions from board-certified providers, licensed counselors, psychiatrists and care coordinators.

#### Convenient access to:

- **\$0** Primary Care
- **\$0** Counseling
- **\$0** Psychiatry
- \$0 Urgent Care\*



Your members have access to:

24/7 Urgent Care

**Behavioral + Primary Care Visits Scheduled to Occur within 72 hours** 

<9 minutes average urgent care wait time</p>

92% Member Satisfaction

81 NPS Score



<sup>\*</sup>Plan is subject to fee-for-service. Plan design is structured to provide no cost care. Members of a qualified HDHP are subject to deductible before \$0 benefits apply.

### **Medicare Guidance for Members**

Complete Solution to Help Employees Navigate the Complexities of Medicare



#### Education

Educational resources for employees approaching age 65 (also caregivers)



#### **Individual Planning**

Understanding when and how to enroll in Medicare



#### **HR Support**

Resource for everything Medicare



# Captive Success Stories



## **Captive Case Study**

How a mid-sized dealership saved BIG by switching from fully-insured to self-funded health benefits

#### **Case Overview:**

- Employees: 110 Enrolled (single state)
- Previous Model: Fully insured PPO with national carrier
- Annual Healthcare Spend (before): \$1,349,169
- Challenge: Rapidly rising costs, no transparency, low engagement, no alternative options available



## **Captive Case Study**

#### The Problem:

- Premiums increases of 15% YoY
- Limited visibility into claims or pricing methodology
- Unsustainable prescription drug costs (67% of Rx spend driven by specialty)
- Lack of preventive screening utilization
- Low employee satisfaction with benefits & costs



## **Captive Case Study**

#### The Results:

Metric	Before	After	% Change
Monthly Costs (Premium vs. Total Plan)	\$93,093	\$69,576	25.3%
Average Medical Claims	\$113,296	\$30,961	72.7%
Average Discount to Medical Charges	60%	81%	25.6%
Average Pharmacy Claims	\$9,577	\$1,383	85.6%
Claim Denial Rate	24%	2.5%	89.6%



## **Automotive Group Success Stories**



\$1.3 Million Saved in Year 1 vs PPO

**\$26 Million** Saved Since Adoption

#### **Reinvesting the Savings:**

- Lower deductibles
- Lower Copays



\$5 Million Saved in Year 1 vs PPO

\$2,778 Saved per employee per year.

Free single coverage for employees

#### **Dealership Benefits:**

As Florida's fastest-growing dealership, this transformation significantly impacted their growth and acquisition strategies

"Without the free insurance, I wouldn't have gone to the doctor, and I'd probably be dead by 40" – Morgan Auto Employee



25% Savings vs. PPO

**\$31 Million** Saved Since Adoption

12 years of success with RBP

#### **Reinvesting the Savings:**

- Positively impacted dealership growth and acquisitions
- Stabilization of savings and employee benefits



## **Group Medical Captive**

#### **EXPLORE A CAPTIVE TODAY TO REALIZE IMMEDIATE BENEFITS:**



- The ability to collaborate with like-minded members.
- More predictable platform to underwrite risk and more stable renewals.
- Flexibility in determining coverage, copays, and deductibles.
- The ability to better address large health claim events.
- Historical and transparent claims data, allowing for better planning around renewal time.





**Bill Christie** 

JM&A Group

203 843-0211

Bill.christiejr@jmagroup.com



